

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

## Large Insurers (400 Claims or more per year)

| <u>NAIC</u>              | <u>INSURER NAME</u>             | <u>Reports</u>  | <u>Late reports</u> | <u>percent</u> | <u>YTD</u>     | <u>3_yr</u>    |
|--------------------------|---------------------------------|-----------------|---------------------|----------------|----------------|----------------|
|                          |                                 | <u>Received</u> |                     | <u>prompt</u>  | <u>percent</u> | <u>percent</u> |
| 24872                    | CONNECTICUT INDEMNITY CO THE    | 19              | 3                   | 84.2%          | 50.0%          | 50.7%          |
| SI                       | GENERAL MOTORS CORPORATION      | 37              | 7                   | 81.1%          | 66.7%          | 50.4%          |
| 24449                    | REGENT INSURANCE CO             | 187             | 41                  | 78.1%          | 76.2%          | 77.3%          |
| 21407                    | EMCASCO INSURANCE CO            | 108             | 24                  | 77.8%          | 78.3%          | 78.9%          |
| 21458                    | EMPLOYERS INSURANCE OF WAUSA    | 432             | 97                  | 77.5%          | 74.4%          | 69.0%          |
| 15091                    | RURAL MUTUAL INS CO             | 84              | 19                  | 77.4%          | 78.2%          | 79.0%          |
| 26069                    | WAUSAU BUSINESS INS CO          | 116             | 28                  | 75.9%          | 73.6%          | 68.2%          |
| 40827                    | COMBINED SPECIALTY INSURANCE C  | 125             | 32                  | 74.4%          | 69.5%          | 69.0%          |
| 15350                    | WEST BEND MUTUAL INS CO         | 354             | 91                  | 74.3%          | 76.5%          | 80.1%          |
| 15261                    | SOCIETY INSURANCE A MUTUAL CO   | 339             | 98                  | 71.1%          | 72.6%          | 72.1%          |
| 16535                    | ZURICH AMERICAN INSURANCE CO    | 408             | 121                 | 70.3%          | 67.3%          | 63.6%          |
| 19445                    | NATIONAL UNION FIRE INS CO OF P | 63              | 19                  | 69.8%          | 59.1%          | 53.4%          |
| 26042                    | WAUSAU UNDERWRITERS INS CO      | 116             | 36                  | 69.0%          | 72.4%          | 64.1%          |
| 25674                    | TRAVELERS INDEMNITY CO OF IL    | 220             | 70                  | 68.2%          | 65.7%          | 61.9%          |
| 10677                    | CINCINNATI INSURANCE CO THE     | 72              | 24                  | 66.7%          | 67.2%          | 67.1%          |
| 29157                    | UNITED WISCONSIN                | 175             | 60                  | 65.7%          | 68.3%          | 74.4%          |
| 24988                    | SENTRY INSURANCE A MUTUAL CO    | 529             | 188                 | 64.5%          | 69.2%          | 68.1%          |
| 23817                    | ILLINOIS NATIONAL INS CO        | 70              | 25                  | 64.3%          | 63.8%          | 61.8%          |
| 20494                    | TRANSPORTATION INSURANCE CO     | 119             | 43                  | 63.9%          | 64.4%          | 64.0%          |
| 35386                    | FIDELITY & GUARANTY INS CO      | 83              | 34                  | 59.0%          | 58.2%          | 58.3%          |
| 23043                    | LIBERTY MUTUAL INS CO           | 125             | 59                  | 52.8%          | 42.7%          | 42.0%          |
| 14184                    | ACUITY INSURANCE CO             | 313             | 152                 | 51.4%          | 49.6%          | 64.0%          |
| 23035                    | LIBERTY MUTUAL FIRE INS CO      | 269             | 132                 | 50.9%          | 47.6%          | 44.7%          |
| SI                       | DEPT OF ADMINISTRATION          | 152             | 75                  | 50.7%          | 59.6%          | 64.7%          |
| SI                       | CITY OF MILWAUKEE               | 282             | 147                 | 47.9%          | 60.0%          | 66.7%          |
| 22748                    | PACIFIC EMPLOYERS INS CO        | 68              | 41                  | 39.7%          | 34.0%          | 54.2%          |
| 24147                    | OLD REPUBLIC INS CO             | 116             | 70                  | 39.7%          | 46.5%          | 54.2%          |
| 18910                    | AMERICAN PROTECTION INS CO      | 46              | 32                  | 30.4%          | 34.8%          | 46.3%          |
| 22977                    | LUMBERMENS MUTUAL CAS CO        | 31              | 24                  | 22.6%          | 25.6%          | 40.4%          |
| 30562                    | AMERICAN MANUFACTURERS MUT      | 14              | 12                  | 14.3%          | 16.5%          | 30.8%          |
| <b>Totals for Group:</b> |                                 | <b>5,072</b>    | <b>1,804</b>        | <b>64.4%</b>   | <b>63.9%</b>   | <b>64.8%</b>   |

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

Medium Size Insurers (85 -399 Claims or more per year)

| NAIC  | INSURER NAME                    | <u>Reports</u>  | <u>Late reports</u> | <u>percent</u> | <u>YTD</u>     | <u>3_yr</u>    |
|-------|---------------------------------|-----------------|---------------------|----------------|----------------|----------------|
|       |                                 | <u>Received</u> |                     | <u>prompt</u>  | <u>percent</u> | <u>percent</u> |
| SI    | BRIGGS & STRATTON CORP          | 23              | 3                   | 87.0%          | 93.2%          | 86.6%          |
| SI    | MILWAUKEE TRANSPORT SERVICES I  | 21              | 1                   | 95.2%          | 88.3%          | 88.9%          |
| 13935 | FEDERATED MUTUAL INS CO         | 48              | 8                   | 83.3%          | 87.8%          | 85.7%          |
| SI    | BRUNSWICK CORPORATION           | 21              | 1                   | 95.2%          | 85.9%          | 79.3%          |
| 14303 | INTEGRITY MUTUAL INS CO         | 60              | 5                   | 91.7%          | 85.2%          | 80.6%          |
| SI    | STORA ENSO NORTH AMERICA COR    | 15              | 3                   | 80.0%          | 85.1%          | 84.6%          |
| 25402 | AMCOMP ASSURANCE CORP           | 58              | 5                   | 91.4%          | 82.9%          | 80.7%          |
| 18988 | AUTO OWNERS INS CO              | 37              | 7                   | 81.1%          | 82.4%          | 88.2%          |
| 19682 | HARTFORD FIRE INSURANCE CO      | 31              | 4                   | 87.1%          | 81.2%          | 74.2%          |
| 21415 | EMPLOYERS MUTUAL CASUALTY C     | 106             | 23                  | 78.3%          | 78.8%          | 79.6%          |
| 22543 | SECURA INSURANCE A MUTUAL CO    | 93              | 19                  | 79.6%          | 78.6%          | 77.0%          |
| SI    | KOHLER CORPORATION              | 72              | 12                  | 83.3%          | 78.0%          | 78.8%          |
| SI    | COOPER POWER SYSTEMS INC        | 17              | 5                   | 70.6%          | 77.9%          | 71.1%          |
| 19275 | AMERICAN FAMILY MUTUAL INS CO   | 50              | 12                  | 76.0%          | 77.3%          | 77.9%          |
| 24414 | GENERAL CAS CO OF WI            | 77              | 14                  | 81.8%          | 77.3%          | 75.1%          |
| 42480 | VENTURE INS CO                  | 19              | 6                   | 68.4%          | 77.2%          | 79.2%          |
| 10239 | SECURA SUPREME                  | 4               | 2                   | 50.0%          | 76.9%          | 78.9%          |
| 24830 | CITIES & VILLAGES MUTUAL INS CO | 24              | 5                   | 79.2%          | 76.0%          | 78.4%          |
| 13986 | FRANKENMUTH MUTUAL INS CO       | 58              | 22                  | 62.1%          | 75.8%          | 68.5%          |
| 19259 | SELECTIVE INS CO OF SOUTH CAROL | 21              | 4                   | 81.0%          | 75.7%          | 72.7%          |
| 22322 | GREENWICH INSURANCE CO          | 55              | 19                  | 65.5%          | 75.4%          | 78.7%          |
| 26425 | WAUSAU GENERAL INS CO           | 30              | 3                   | 90.0%          | 73.7%          | 61.6%          |
| 19410 | COMMERCE & INDUSTRY INS CO      | 58              | 16                  | 72.4%          | 72.6%          | 72.8%          |
| 24589 | AMERICAN & FOREIGN INS CO       | 52              | 22                  | 57.7%          | 71.1%          | 75.4%          |
| 10472 | CAPITOL INDEMNITY CORP          | 28              | 3                   | 89.3%          | 70.3%          | 73.5%          |
| SI    | SCHNEIDER NATIONAL CARRIERS I   | 40              | 11                  | 72.5%          | 67.5%          | 70.3%          |
| 24902 | SECURITY INSURANCE CO OF HART   | 31              | 13                  | 58.1%          | 66.7%          | 65.3%          |
| 19305 | ASSURANCE COMPANY OF AMER       | 11              | 5                   | 54.5%          | 66.1%          | 58.8%          |
| 24228 | PEKIN INSURANCE CO              | 24              | 11                  | 54.2%          | 65.7%          | 67.3%          |
| 31003 | TRI STATE INS CO OF MN          | 94              | 25                  | 73.4%          | 65.5%          | 67.0%          |
| 13021 | UNITED FIRE & CASUALTY CO       | 12              | 5                   | 58.3%          | 65.1%          | 65.8%          |
| 24791 | ST PAUL MERCURY INS CO          | 21              | 7                   | 66.7%          | 65.1%          | 76.6%          |
| 24767 | ST PAUL FIRE & MARINE INS CO    | 57              | 22                  | 61.4%          | 64.5%          | 68.7%          |
| 19380 | AMERICAN HOME ASSURANCE CO      | 87              | 37                  | 57.5%          | 64.3%          | 64.3%          |
| 29459 | TWIN CITY FIRE INS CO           | 65              | 21                  | 67.7%          | 63.2%          | 63.2%          |
| 31895 | AMERICAN INTERSTATE INS CO      | 12              | 4                   | 66.7%          | 62.8%          | 63.7%          |
| SI    | DAIMLERCHRYSLER CORPORATION     | 11              | 5                   | 54.5%          | 61.9%          | 48.7%          |
| 26956 | WIS COUNTY MUTUAL INS CORP      | 15              | 11                  | 26.7%          | 61.4%          | 68.7%          |
| 25682 | TRAVELERS INDEMNITY CO OF CT T  | 34              | 12                  | 64.7%          | 61.3%          | 59.6%          |
| 24678 | ROYAL INDEMNITY CO              | 65              | 19                  | 70.8%          | 59.7%          | 64.5%          |
| 19429 | INSURANCE COMPANY OF STATE OF   | 36              | 12                  | 66.7%          | 59.1%          | 64.0%          |
| 40967 | ST PAUL FIRE & CASUALTY INS CO  | 26              | 9                   | 65.4%          | 58.9%          | 70.9%          |
| 40142 | AMERICAN ZURICH INS CO          | 11              | 6                   | 45.5%          | 58.8%          | 62.3%          |
| 15393 | WISCONSIN AMERICAN MUTUAL IN    | 21              | 8                   | 61.9%          | 58.4%          | 66.2%          |
| 26980 | ROYAL INSURANCE CO OF AMERICA   | 13              | 4                   | 69.2%          | 56.4%          | 57.0%          |
| SI    | CITY OF MADISON                 | 31              | 15                  | 51.6%          | 55.9%          | 47.6%          |
| 14591 | MILWAUKEE MUTUAL INS CO         | 8               | 2                   | 75.0%          | 55.0%          | 46.9%          |
| 30104 | HARTFORD UNDERWRITERS INS CO    | 20              | 12                  | 40.0%          | 53.3%          | 55.7%          |
| 10166 | ACCIDENT FUND INS CO OF AMERIC  | 43              | 18                  | 58.1%          | 52.9%          | 53.7%          |

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

Medium Size Insurers (85 -399 Claims or more per year)

| <u>NAIC</u>              | <u>INSURER_NAME</u>             | <u>Reports<br/>Received</u> | <u>Late reports</u> | <u>percent<br/>prompt</u> | <u>YTD<br/>percent</u> | <u>3_yr<br/>percent</u> |
|--------------------------|---------------------------------|-----------------------------|---------------------|---------------------------|------------------------|-------------------------|
| 21873                    | FIREMANS FUND INS CO            | 14                          | 3                   | 78.6%                     | 51.5%                  | 63.2%                   |
| 20443                    | CONTINENTAL CASUALTY CO         | 16                          | 9                   | 43.8%                     | 51.2%                  | 57.9%                   |
| 20486                    | TRANSCONTINENTAL INSURANCE C    | 36                          | 21                  | 41.7%                     | 50.6%                  | 58.0%                   |
| 39357                    | TRAVELERS INSURANCE CO THE      | 37                          | 19                  | 48.6%                     | 50.6%                  | 51.4%                   |
| 21237                    | CASUALTY RECIPROCAL EXCHANG     | 4                           | 3                   | 25.0%                     | 50.0%                  | 72.8%                   |
| 22659                    | INDIANA INSURANCE CO            | 9                           | 4                   | 55.6%                     | 50.0%                  | 63.8%                   |
| 25976                    | UTICA MUTUAL INS CO             | 7                           | 1                   | 85.7%                     | 48.0%                  | 53.0%                   |
| SI                       | UW-SYSTEM ADMINISTRATION        | 69                          | 24                  | 65.2%                     | 47.6%                  | 63.0%                   |
| 20281                    | FEDERAL INSURANCE CO            | 44                          | 22                  | 50.0%                     | 47.5%                  | 55.0%                   |
| 25887                    | UNITED STATES FIDELITY & GUARAN | 33                          | 17                  | 48.5%                     | 47.1%                  | 54.7%                   |
| SI                       | GEORGIA PACIFIC CORPORATION     | 10                          | 6                   | 40.0%                     | 45.5%                  | 44.7%                   |
| 22918                    | AMERICAN MOTORISTS              | 14                          | 7                   | 50.0%                     | 44.0%                  | 50.0%                   |
| SI                       | MILWAUKEE BOARD OF SCHOOL DI    | 100                         | 62                  | 38.0%                     | 43.1%                  | 51.8%                   |
| SI                       | COUNTY OF MILWAUKEE             | 40                          | 23                  | 42.5%                     | 42.9%                  | 43.3%                   |
| 20346                    | PACIFIC INDEMNITY CO            | 22                          | 16                  | 27.3%                     | 39.1%                  | 45.2%                   |
| 42404                    | LIBERTY INSURANCE CORP          | 21                          | 10                  | 52.4%                     | 38.2%                  | 48.2%                   |
| 19895                    | ATLANTIC MUTUAL INS CO          | 0                           | 0                   | 0.0%                      | 33.3%                  | 51.1%                   |
| 25879                    | FIDELITY & GUARANTY INS UNDERWR | 4                           | 2                   | 50.0%                     | 30.2%                  | 33.0%                   |
| SI                       | WISCONSIN BELL INC              | 17                          | 11                  | 35.3%                     | 25.4%                  | 22.5%                   |
| 41181                    | UNIVERSAL UNDERWRITERS INS CO   | 7                           | 6                   | 14.3%                     | 24.4%                  | 35.9%                   |
| SI                       | TARGET CORP                     | 0                           | 0                   | 0.0%                      | 0.0%                   | 0.0%                    |
| <b>Totals for Group:</b> |                                 | <b>2,370</b>                | <b>784</b>          | <b>66.9%</b>              | <b>65.4%</b>           | <b>66.6%</b>            |

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

## Small Size Insurers (Less than 85 Claims per year)

| <u>NAIC</u> | <u>INSURER_NAME</u>             | <u>Reports</u>  | <u>Late reports</u> | <u>percent</u> | <u>YTD</u>     | <u>3_yr</u>    |
|-------------|---------------------------------|-----------------|---------------------|----------------|----------------|----------------|
|             |                                 | <u>Received</u> |                     | <u>prompt</u>  | <u>percent</u> | <u>percent</u> |
| SI          | STI HOLDINGS, INC               | 0               | 0                   | 0.0%           | 66.7%          | 92.3%          |
| 14265       | INDIANA LUMBERMENS MUTUAL IN    | 2               | 1                   | 50.0%          | 95.2%          | 87.8%          |
| 13331       | AMERICAN HARDWARE MUTUAL I      | 4               | 0                   | 100.0%         | 90.0%          | 86.2%          |
| SI          | USF HOLLAND INC                 | 12              | 1                   | 91.7%          | 83.7%          | 83.5%          |
| 20109       | BITUMINOUS FIRE & MARINE INS CO | 2               | 0                   | 100.0%         | 80.0%          | 82.1%          |
| SI          | COUNTY OF WINNEBAGO             | 2               | 0                   | 100.0%         | 76.9%          | 82.1%          |
| SI          | COUNTY OF DODGE                 | 12              | 2                   | 83.3%          | 80.0%          | 80.6%          |
| 15377       | WESTERN NATIONAL MUTUAL INS C   | 10              | 3                   | 70.0%          | 68.4%          | 78.2%          |
| 20508       | VALLEY FORGE INS CO             | 31              | 7                   | 77.4%          | 74.7%          | 77.7%          |
| SI          | COUNTY OF ROCK                  | 14              | 4                   | 71.4%          | 84.1%          | 77.4%          |
| 25143       | STATE FARM FIRE & CASUALTY CO   | 13              | 3                   | 76.9%          | 72.0%          | 77.4%          |
| SI          | COUNTY OF LA CROSSE             | 5               | 1                   | 80.0%          | 87.5%          | 76.6%          |
| 21865       | ASSOCIATED INDEMNITY CORP       | 10              | 4                   | 60.0%          | 75.9%          | 76.1%          |
| SI          | COUNTY OF SHEBOYGAN             | 10              | 1                   | 90.0%          | 86.1%          | 75.9%          |
| SI          | VOLLRATH COMPANY LLC            | 5               | 0                   | 100.0%         | 86.4%          | 75.3%          |
| 21857       | AMERICAN INSURANCE CO THE       | 9               | 0                   | 100.0%         | 93.8%          | 74.2%          |
| SI          | KIMBERLY-CLARK CORPORATION      | 11              | 2                   | 81.8%          | 65.2%          | 73.8%          |
| SI          | TECUMSEH PRODUCTS COMPANY       | 9               | 1                   | 88.9%          | 69.2%          | 73.3%          |
| SI          | MARTEN TRANSPORT LTD            | 12              | 6                   | 50.0%          | 53.8%          | 72.9%          |
| 23582       | HARLEYSVILLE INSURANCE CO       | 3               | 2                   | 33.3%          | 78.6%          | 72.7%          |
| 22292       | HANOVER INSURANCE CO THE        | 9               | 3                   | 66.7%          | 79.3%          | 72.1%          |
| SI          | COUNTY OF WASHINGTON            | 8               | 2                   | 75.0%          | 77.4%          | 72.0%          |
| 21261       | ELECTRIC INSURANCE CO           | 8               | 1                   | 87.5%          | 73.7%          | 71.8%          |
| 25151       | STATE FARM GENERAL INS CO       | 0               | 0                   | 0.0%           | 0.0%           | 71.1%          |
| SI          | COUNTY OF OUTAGAMIE             | 13              | 5                   | 61.5%          | 75.8%          | 70.8%          |
| SI          | COUNTY OF DANE                  | 10              | 7                   | 30.0%          | 55.6%          | 70.8%          |
| SI          | HARNISCHFEGER CORPORATION       | 12              | 2                   | 83.3%          | 74.1%          | 70.5%          |
| 24112       | WESTFIELD INSURANCE CO          | 5               | 1                   | 80.0%          | 66.7%          | 70.3%          |
| 36919       | HAWKEYE SECURITY INS CO         | 12              | 3                   | 75.0%          | 76.9%          | 70.0%          |
| 11371       | GREAT WEST CASUALTY CO          | 10              | 0                   | 100.0%         | 75.0%          | 69.6%          |
| 13439       | PARTNERS MUTUAL INS CO          | 7               | 0                   | 100.0%         | 70.8%          | 69.5%          |
| 28665       | CINCINNATI CASUALTY CO THE      | 14              | 4                   | 71.4%          | 71.2%          | 68.9%          |
| SI          | FEDERAL EXPRESS CORPORATION     | 6               | 2                   | 66.7%          | 80.4%          | 68.8%          |
| SI          | ILLINOIS TOOL WORKS INC         | 2               | 0                   | 100.0%         | 55.6%          | 68.8%          |
| 37273       | FIREMANS FUND INS CO OF WI      | 4               | 3                   | 25.0%          | 66.7%          | 67.7%          |
| 24775       | ST PAUL GUARDIAN INS CO         | 4               | 1                   | 75.0%          | 48.0%          | 67.1%          |
| 18767       | CHURCH MUTUAL INSURANCE CO      | 13              | 5                   | 61.5%          | 68.4%          | 67.0%          |
| SI          | RIPON FOODS INC                 | 5               | 0                   | 100.0%         | 72.7%          | 66.7%          |
| 14117       | GRINNELL MUT REINSUR CO         | 8               | 1                   | 87.5%          | 65.7%          | 64.4%          |
| SI          | BENEVOLENT CORPORATION CEDA     | 11              | 4                   | 63.6%          | 64.3%          | 63.5%          |
| 26662       | MILWAUKEE CASUALTY INSURAN      | 12              | 6                   | 50.0%          | 56.3%          | 62.9%          |
| 21180       | SENTRY SELECT                   | 11              | 4                   | 63.6%          | 66.7%          | 62.8%          |
| 23280       | CINCINNATI INDEMNITY CO         | 2               | 2                   | 0.0%           | 62.5%          | 61.6%          |
| 24732       | GENERAL INSURANCE CO OF AMERI   | 0               | 0                   | 0.0%           | 50.0%          | 61.5%          |
| 19038       | TRAVELERS CASUALTY & SURETY C   | 20              | 8                   | 60.0%          | 63.3%          | 61.5%          |
| 21113       | UNITED STATES FIRE INS CO       | 14              | 7                   | 50.0%          | 62.0%          | 61.4%          |
| 26247       | AMERICAN GUARANTEE & LIABIL     | 8               | 4                   | 50.0%          | 66.7%          | 61.4%          |
| SI          | JOURNAL SENTINEL INC            | 5               | 5                   | 0.0%           | 50.0%          | 61.1%          |
| 14176       | HASTINGS MUTUAL INS CO          | 1               | 0                   | 100.0%         | 54.5%          | 60.7%          |

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

## Small Size Insurers (Less than 85 Claims per year)

| NAIC  | INSURER_NAME                    | <u>Reports</u>  | <u>Late reports</u> | <u>percent</u> | <u>YTD</u>     | <u>3_yr</u>    |
|-------|---------------------------------|-----------------|---------------------|----------------|----------------|----------------|
|       |                                 | <u>Received</u> |                     | <u>prompt</u>  | <u>percent</u> | <u>percent</u> |
| 14516 | HARLEYSVILLE LAKE STATES INS C  | 2               | 1                   | 50.0%          | 66.7%          | 60.7%          |
| SI    | COUNTY OF JEFFERSON             | 4               | 1                   | 75.0%          | 57.1%          | 60.0%          |
| SI    | TEXTRON INC                     | 2               | 0                   | 100.0%         | 60.0%          | 60.0%          |
| SI    | COUNTY OF WALWORTH              | 10              | 4                   | 60.0%          | 60.0%          | 59.6%          |
| 10502 | MERIDIAN CITIZENS MUTUAL INSU   | 1               | 0                   | 100.0%         | 57.1%          | 59.5%          |
| SI    | COUNTY OF WAUKESHA              | 2               | 2                   | 0.0%           | 50.0%          | 58.3%          |
| 22489 | HIGHLANDS INSURANCE CO          | 0               | 0                   | 0.0%           | 0.0%           | 58.1%          |
| SI    | KWIK TRIP INC                   | 7               | 3                   | 57.1%          | 58.1%          | 57.6%          |
| SI    | J C PENNEY CORPORATION INC      | 8               | 2                   | 75.0%          | 62.5%          | 57.5%          |
| 29424 | HARTFORD CASUALTY INS CO        | 2               | 1                   | 50.0%          | 57.9%          | 57.4%          |
| SI    | ALLEN-BRADLEY COMPANY LLC       | 6               | 6                   | 0.0%           | 37.0%          | 57.1%          |
| SI    | DEPT OF TRANSPORTATION          | 8               | 3                   | 62.5%          | 42.1%          | 56.0%          |
| SI    | CASE CORPORATION                | 5               | 1                   | 80.0%          | 80.0%          | 55.6%          |
| SI    | LAND O LAKES INC                | 7               | 5                   | 28.6%          | 55.0%          | 55.4%          |
| 33006 | AMERICAN PHYSICIANS ASSURANC    | 2               | 0                   | 100.0%         | 64.7%          | 55.0%          |
| 19704 | AMERICAN STATES INS CO          | 1               | 0                   | 100.0%         | 37.5%          | 54.8%          |
| 25658 | TRAVELERS INDEMNITY COMPANY T   | 1               | 0                   | 100.0%         | 71.4%          | 54.3%          |
| 24880 | FIRE & CASUALTY INS CO OF CT TH | 0               | 0                   | 0.0%           | 40.0%          | 53.4%          |
| 20427 | AMERICAN CASUALTY CO OF READ    | 2               | 0                   | 100.0%         | 57.1%          | 52.7%          |
| 19356 | MARYLAND CASUALTY CO            | 7               | 4                   | 42.9%          | 46.9%          | 51.4%          |
| SI    | EMERSON ELECTRIC COMPANY        | 10              | 7                   | 30.0%          | 39.0%          | 50.9%          |
| SI    | COUNTY OF BROWN                 | 6               | 4                   | 33.3%          | 50.0%          | 50.0%          |
| SI    | KRAFT FOODS NORTH AMERICA INC   | 0               | 0                   | 0.0%           | 0.0%           | 50.0%          |
| 20397 | VIGILANT INSURANCE CO           | 3               | 3                   | 0.0%           | 38.9%          | 50.0%          |
| 27855 | ZURICH AMERICAN INS OF IL       | 2               | 2                   | 0.0%           | 25.0%          | 49.4%          |
| 22667 | ACE AMERICAN INSURANCE CO       | 58              | 31                  | 46.6%          | 49.5%          | 49.0%          |
| 10804 | CONTINENTAL WESTERN INS CO      | 14              | 10                  | 28.6%          | 36.5%          | 48.9%          |
| 24422 | LEGION INSURANCE CO             | 0               | 0                   | 0.0%           | 0.0%           | 48.6%          |
| SI    | WISCONSIN ELECTRIC POWER COMP   | 10              | 4                   | 60.0%          | 54.2%          | 48.5%          |
| 19690 | AMERICAN ECONOMY INS CO         | 2               | 1                   | 50.0%          | 40.0%          | 47.9%          |
| 45934 | AMERICAN COMPENSATION           | 3               | 0                   | 100.0%         | 38.5%          | 46.9%          |
| 33588 | FIRST LIBERTY INS CORP THE      | 19              | 10                  | 47.4%          | 42.6%          | 44.1%          |
| SI    | KMART CORPORATION               | 0               | 0                   | 0.0%           | 50.0%          | 43.5%          |
| 37478 | HARTFORD INSURANCE CO OF THE M  | 0               | 0                   | 0.0%           | 66.7%          | 43.3%          |
| SI    | COUNTY OF MANITOWOC             | 6               | 4                   | 33.3%          | 47.1%          | 42.9%          |
| 24074 | OHIO CASUALTY INS CO            | 8               | 1                   | 87.5%          | 65.4%          | 40.6%          |
| SI    | KOHL'S FOOD STORES INC          | 2               | 1                   | 50.0%          | 35.3%          | 40.3%          |
| 25615 | CHARTER OAK FIRE INS CO         | 4               | 2                   | 50.0%          | 31.6%          | 40.0%          |
| 33600 | L M INSURANCE CORP              | 4               | 1                   | 75.0%          | 42.9%          | 38.8%          |
| 25135 | STATE AUTOMOBILE MUTUAL INSU    | 2               | 0                   | 100.0%         | 66.7%          | 37.8%          |
| 21040 | FREMONT INDEMNITY CO            | 0               | 0                   | 0.0%           | 0.0%           | 37.7%          |
| 18023 | STAR INSURANCE CO               | 3               | 2                   | 33.3%          | 58.3%          | 37.3%          |
| 23108 | LUMBERMEN'S UNDERWRITING AL     | 5               | 3                   | 40.0%          | 55.6%          | 37.3%          |
| 29785 | NN INSURANCE CO                 | 0               | 0                   | 0.0%           | 0.0%           | 35.3%          |
| 42650 | ONEBEACON MIDWEST INS CO        | 2               | 2                   | 0.0%           | 22.2%          | 32.3%          |
| SI    | INTERNATIONAL PAPER COMPANY     | 10              | 4                   | 60.0%          | 43.3%          | 31.6%          |
| 19801 | ARGONAUT INS CO                 | 4               | 1                   | 75.0%          | 71.4%          | 31.4%          |
| 25534 | TIG INSURANCE CO                | 0               | 0                   | 0.0%           | 0.0%           | 28.6%          |
| 21105 | NORTH RIVER INS CO THE          | 1               | 1                   | 0.0%           | 33.3%          | 27.6%          |

# Indicator 4: Promptness of Submitting Final Payment Reports - 4th Quarter 2003

## Small Size Insurers (Less than 85 Claims per year)

| <u>NAIC</u>              | <u>INSURER NAME</u>           | <u>Reports<br/>Received</u> | <u>Late reports</u> | <u>percent<br/>prompt</u> | <u>YTD<br/>percent</u> | <u>3_yr<br/>percent</u> |
|--------------------------|-------------------------------|-----------------------------|---------------------|---------------------------|------------------------|-------------------------|
| SI                       | CONSOLIDATED PAPERS INC       | 0                           | 0                   | 0.0%                      | 0.0%                   | 26.7%                   |
| 20621                    | ONEBEACON AMERICA INSURANCE C | 0                           | 0                   | 0.0%                      | 33.3%                  | 25.9%                   |
| SI                       | WISCONSIN PUBLIC SERVICE CORP | 0                           | 0                   | 0.0%                      | 52.9%                  | 25.5%                   |
| SI                       | DELPHI CORPORATION            | 2                           | 0                   | 100.0%                    | 80.0%                  | 25.0%                   |
| 20613                    | AMERICAN EMPLOYERS INS CO     | 0                           | 0                   | 0.0%                      | 40.0%                  | 22.2%                   |
| 19828                    | ARGONAUT MIDWEST INS CO       | 0                           | 0                   | 0.0%                      | 100.0%                 | 22.2%                   |
| 24732                    | PENNSYLVANIA GENERAL INSURAN  | 1                           | 1                   | 0.0%                      | 0.0%                   | 20.6%                   |
| SI                       | CONAGRA DAIRY FOODS COMPANY   | 2                           | 0                   | 100.0%                    | 37.5%                  | 19.1%                   |
| 20699                    | ACE PROPERTY AND CASUALTY IN  | 1                           | 1                   | 0.0%                      | 0.0%                   | 16.7%                   |
| SI                       | FORT JAMES OPERATING COMPANY  | 2                           | 1                   | 50.0%                     | 33.3%                  | 16.7%                   |
| 10545                    | FREMONT CASUALTY INSURANCE    | 1                           | 1                   | 0.0%                      | 0.0%                   | 16.7%                   |
| <b>Totals for Group:</b> |                               | <b>674</b>                  | <b>249</b>          | <b>63.1%</b>              | <b>62.1%</b>           | <b>58.7%</b>            |